

Renewal Guide

for your motorhome insurance

Don't pay too much!

There are many ways in which you can reduce your insurance premium, even after we've sent you your renewal quote. Here are our top 5 ideas...

How far will you go this year?

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Fewer miles could mean a lower premium

- up to 3,000 miles
- up to 5,000 miles
- up to 7,000 miles
- up to 9,000 milesup to 11,000 miles
- over 11,000 miles

You can check this on your Policy Schedule.

Are you willing to increase your excess?

This could reduce your premium

More ideas to reduce your premium inside...



3) Feel free to pick and choose 🕢 🔵 🐼



Your Policy Schedule will show any optional extras that apply. Simply call us if you want to add any extra cover such as...

European cover

Enjoy the freedom to take trips abroad for up to 9 months, be it a hop across the channel or a full tour of Europe

European breakdown

Extends our specialist motorhome recovery service

Protected no claim discount

Help to keep your premiums low even if you have to claim

Emergency accommodation cover

Let us pay up to £75 daily for a maximum of 15 days so you can continue your holiday, or pay to extend this up to £100 per day for up to 30 days

Named drivers

Flexibility to add up to 4 named drivers

4) Double check



We offer a **free service** to check the current value of your motorhome. The 'Value' on your Schedule should represent the total value of your motorhome, plus any fixtures and fittings designed to be permanently installed. You should call us if it is incorrect.

Get what you deserve!

Security system discount up to 25%

For immobilisers, alarms and approved tracking devices

2.5% Motorhome club or magazine discount 8% Secure storage discount

2.5% Reversing camera or parking sensor discount







Don't forget our great policy benefits

Trust us to insure your freedom with our plain English policy backed by a leading UK insurer, **RSA** (Royal & Sun Alliance Insurance plc).

- © Comprehensive specialist motorhome cover
 Reassurance of accidental damage cover and no excess for windscreen repairs
- 4 4 hour 365 day claims helpline
 When crisis strikes we're there to help sort things out
- UK breakdown assistance and recovery (operated by AXA Assistance)

 No weight or length restrictions plus costs to help if you cannot continue your journey
- £5,000 equipment and personal possessions cover
 For portable items such as trailers, awnings, gas bottles, generators, TVs and clothing
- £100,000 motor legal expenses (for any motorhome or car owned by you)

 Can be used to fund legal proceedings to recover uninsured losses (such as your excess)

 from the driver at fault, where you have greater than a 51% chance of compensation success
- New for old motorhome replacement (if owned from new and under 2 years old)
 Get a brand new motorhome if yours is written off or stolen
- £20 million public liability cover
 Protection from legal claims made against you or insured drivers for accidents, injuries or damage
- £1,000 cover for keys and locks We'll pay for replacement locks, keys and transmitters following theft
- £15,000 personal accident cover
 A little peace of mind provided by a lump sum payment following a major accident
- Awning storm damage
 Both your motorhome and awning are covered should they be caught in a storm
- 4 day money back guarantee (subject to no claims)
 Our plain English policy comes with the reassurance of a satisfaction guarantee

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your Schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.caravanguard.co.uk

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when you need it most





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Don't take our word for it!

Why not take a look at what your fellow motorhomers are saying about us online at www. review centre.com



Award winning!





Protect against problems with boilers, heating systems, plumbing, electrics and more with our new **Emergency Repairs** cover for your motorhome or main residence

Call **01422 396 866** for further details.

NEW

Recommend a friend to Caravan Guard today



Open 7 days a week



Number 1 for service and value



Reassuringly good cover from a leading insurer



Award winning customer service



Confidence in a trusted family business

91%

of claimants rate our service good or exceptional



Great value for money



Money back guarantee



Member of the National Caravan Council



Investor in people with high training standards

Tell your friends about us www.caravanguard.co.uk/friend

or ask them to call us 01422 396 796







Renewals Helpline: 01422 396 789

Advisers available 8am-8pm weekdays and 9am-4pm weekends 24hr automated renewal line for card payments without any changes

01422 396 777 Customer Services (8am-8pm weekdays, 9am-4pm weekends)

01422 501 084 Claims Helpline (24 hr)

01737 815 123 UK Breakdown & Accident Recovery (24 hr)

0044 1737 815 123 European Breakdown & Accident Recovery (24 hr)

We also offer insurance for your:

 01422 396 777
 Motorhome
 01422 396 866
 Emergency repairs

 01422 396 888
 Holiday caravan or lodge
 0330 100 22 44
 Home

01422 396 888 Park home 0330 100 22 45 Car

01422 396 868 Gadget & leisure equipment

Club discount is available to members of various organisations and can only be claimed once per policy term. 91% statistic based on 186 Caravan Guard respondents to our claims survey between 01/01/2014 and 30/06/2014 rating our overall standard of claims service as "exceptional" or "good". Customer Service winners at the UK Broker Awards in 2010. Details in this brochure are correct at time of print but may be subject to change. Minimum premiums apply. Car and home insurance is provided by Marsh Ltd. Caravan Guard Limited and Marsh Ltd are authorised and regulated by the Financial Conduct Authority. CG-RnI-MHBro-WEB-0415