

**Renewal Guide** 

for your touring caravan insurance

# Don't pay too much!

There are many ways in which you can reduce your insurance premium, even after we've sent you your renewal quote...



Have you had any new safety or security devices fitted?

Discounts available!



Would you be willing to increase your excess?

This could lower your premium



Have you checked the current value of your caravan?

Free service from Caravan Guard!



Have you reviewed the value of your equipment?

See overleaf



Call us on 01422 396 755 to update any of the above



Cover given the maximum Star Rating by independent financial research experts Defaqto



Trust us to insure your freedom

# Review your insurance cover

Fill in the values for the breakdown of your caravan equipment below, then add these up to work out how much equipment you should be insuring.

I am insuring...

New for old

Market value

£

£

£

£

£

£

£

£

£

£

£

£

- 🕓 Awning and ground sheet
- **G** Security devices
- 😘 Crockery and cutlery
- 💪 Gas bottles
- 😘 🛛 Water carriers
- 😘 Motor mover
- **G** Hook-up cables
- 66 Electrical equipment used solely for the caravan
- 💪 🛛 Other equipment

### **Equipment Total**

**Personal Possessions** 

Caravan Value

cover you can enjoy a brand new caravan and equipment if yours are damaged beyond economic repair or stolen. To insure 'new for old' the values must represent the current brand new cost (or nearest equivalent model if no longer made) and your caravan must be under 15 years old.

#### Pleas awar your may

Please be aware that your premium may increase slightly each

Top tip

**year** with inflation. Insuring at 'market value' offers a lower premium.

With 'new for old'

Do I really need this?

**Personal possessions** are items you bring from home, e.g. clothing or bedding. We can cover these items in or about your caravan. These items are often covered under your home insurance. There is a single item limit on your Schedule and our policy does not cover high risk items such as cameras or jewellery.

If these three figures are different to those on your Schedule, call us to check your premium. These values represent the maximum amount that would be paid out in the event of a claim.

### Don't forget our great policy benefits Trust us to insure your freedom with our 5 Star rated caravan insurance backed by a leading UK insurer, RSA<sup>O</sup> (Royal & Sun Alliance Insurance plc) C Extensive cover whilst touring or in storage Reassurance of cover for fire, theft, storm, flood and accidental damage defaato 2015 🕓 Awning storm damage \*\*\*\*\* CARAVAN INSURANCE Cover for both your caravan and awning if damaged by bad weather C New for old option Enjoy a new caravan and equipment if yours is damaged beyond economic repair or stolen C 24 hour 365 day claims helpline When crisis strikes we're always there to help sort things out Satisfaction Promise C Protected no claim discount option 14 day money back refund Help to keep your premium low, even if you have to claim C Recovery and redelivery If your damaged caravan can't be towed we'll recover it, even abroad, and return it repaired C Legal expenses cover option up to £100,000 To pursue injury, consumer and employment claims and recover uninsured losses £2,500,000 public liability cover Protection for legal claims made against you following accidents, injuries or damage C Emergency accommodation cover options Let us pay up to £75 a day for 15 days so you can continue your holiday – or pay to extend this up to £100 per day for a maximum of 30 days

C European cover options Enjoy the freedom to take trips abroad for up to 180 days, or pay to extend this up to 240 days

£500 locks and keys cover for caravan and security devices Stay secure with replacement locks and keys following loss or damage

## Plus lots more...

Including ill driver cover, flexible excess, £25,000 fatal accident benefit and family and friends cover

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your Schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.caravanguard.co.uk

# **Great service**

# when you need it most

I cannot believe the service we received. Fantastic and thank you very much. MR LEA, CARMARTHENSHIRE My claim was dealt with in a fast efficient manner. The staff were very professional.



## Don't take our word for it!

Why not take a look at what your fellow caravanners are saying about us online at www. review centre.com



Award winning!

UK BROKER AWARDS 2013 WINNER

NEW

Protect against problems with boilers, heating systems, plumbing, electrics and more with our new **Emergency Repairs** cover for your caravan or main residence.

Call 01422 396 866 for further details.

# Recommend a friend to Caravan Guard today



Open 7 days a week



Number 1 for service and value



of claimants rate our service good or exceptional



Great value for money



Reassuringly good cover from a leading insurer



Award winning customer service



Confidence in a trusted family business



Money back guarantee



Member of the National Caravan Council



Investor in people with high training standards

Tell your friends about us www.caravanguard.co.uk/friend

or ask them to call us 01422 396 796







### Renewals Helpline: 01422 396 755

Advisers available 8am-8pm weekdays and 9am-4pm weekends 24hr automated renewal line for card payments without any changes

| 01422 396 777     | Customer Services (8am-8pm weekdays, 9am-4pm weekends) |  |
|-------------------|--|--|
| 01422 501 083     | Claims Helpline (24 hr)                                |  |
| 01422 501 087     | UK Accident Emergency Recovery (24 hr)                 |  |
| 0044 1422 501 088 | European Accident Emergency Recovery (24 hr)           |  |

### We also offer insurance for your:

| 01422 396 777 | Motorhome                  | 01422 396 866  | Emergency repairs |
|---------------|----------------------------|----------------|-------------------|
| 01422 396 888 | Holiday caravan or lodge   | 0330 100 22 44 | Home              |
| 01422 396 888 | Park home                  | 0330 100 22 45 | Car               |
| 01422 396 868 | Gadget & leisure equipment |                |                   |

91% based on 186 touring caravan and motorhome claimants who responded to our claims survey between 01/01/2014 and 30/06/2014. Customer Service winners at the UK Broker Awards in 2010. Details in this brochure are correct at the time of print but may be subject to change. Minimum premiums apply. Car and home insurance is provided by Marsh Ltd. Caravan Guard Limited and Marsh Ltd are authorised and regulated by the Financial Conduct Authority. CG-RnI-TBro-WEB-0415