



# Renewal Guide

for your touring caravan insurance

## Don't pay too much!

There are many ways in which you can reduce your insurance premium, even after we've sent you your renewal quote...



Have you had any new **safety or security devices** fitted?

*Discounts available!*



Would you be willing to increase your **excess**?

*This could lower your premium*



Have you checked the **current value** of your caravan?

*Free service from Caravan Guard!*



Have you reviewed the **value of your equipment**?

*See overleaf*



**Call us on 01422 396 755 to update any of the above**



*Maximum cover rating  
from independent  
financial research experts*



Trust us to insure your freedom

# Review your insurance cover

Fill in the values for the breakdown of your caravan equipment below, then add these up to work out how much equipment you should be insuring.

I am insuring...      New for old       Market value


- Awning and ground sheet      £
- Security devices      £
- Crockery and cutlery      £
- Gas bottles      £
- Water carriers      £
- Motor mover      £
- Hook-up cables      £
- Electrical equipment used solely for the caravan      £
- Other equipment      £

Equipment total      £

Personal possessions      £

Caravan value      £

With 'new for old' cover you can enjoy a brand new caravan and equipment if yours are damaged beyond economic repair or stolen. To insure 'new for old' the values must represent the current brand new cost (or nearest equivalent model if no longer made) and your caravan must be under 15 years old.

 Please be aware that **your premium may increase slightly each year** due to new caravan price inflation. Insuring at 'market value' offers a lower premium.

## Do I really need this?



**Personal possessions** are items you bring from home, e.g. clothing or bedding. We can cover these items in or about your caravan. These items are often covered under your home insurance. There is a single item limit on your schedule and our policy does not cover high risk items such as cameras or jewellery.

## Top tip



If these three figures are different to those on your schedule, call us to check your premium. These values represent the maximum amount that would be paid out in the event of a claim.

# Don't forget our great policy benefits

Trust us to insure your freedom with our 5 Star rated caravan insurance backed by a leading UK insurer, **RSA**<sup>®</sup> (Royal & Sun Alliance Insurance plc)

- “ **Extensive cover whilst touring or in storage**  
Reassurance of cover for fire, theft, storm, flood and accidental damage
- “ **Awning storm damage**  
Cover for both your caravan and awning if damaged by bad weather
- “ **New for old option up to 15 years old**  
Enjoy a new caravan and equipment if yours is damaged beyond economic repair or stolen
- “ **24 hour 365 day, UK based claims helpline**  
When crisis strikes the 24 hour claims team are always there to help sort things out
- “ **Protected no claim discount option**  
Help to keep your premium low, even if you have to claim
- “ **Recovery and redelivery, even when abroad**  
If your damaged caravan can't be towed it will be recovered and returned to you repaired
- “ **Legal expenses cover option up to £100,000**  
To pursue injury, consumer and employment claims and recover uninsured losses
- “ **£2,500,000 public liability cover**  
Protection for legal claims made against you following accidents, injuries or damage
- “ **Emergency accommodation or caravan hire options**  
Benefit from up to £100 a day for 30 days so you can continue your holiday
- “ **European cover options**  
Enjoy the freedom to take trips abroad for up to 180 days, or pay to extend this up to 240 days
- “ **£500 locks and keys cover for your caravan and security devices**  
Stay secure with replacement locks and keys following loss or damage

## Plus lots more...

Including ill driver cover, flexible excess, £25,000 fatal accident benefit and family and friends cover



# Great service

when you need it most

“ A huge help from start to finish. Great customer service and so comforting that my caravan is insured with you. ”  
MR STELL, SOUTH YORKSHIRE

“ Excellent service - will definitely be renewing my policy. ”  
MR HOLT, FLINTSHIRE

## FREEDOM

e-magazine

Your free e-magazine  
from Caravan Guard!



Latest model reviews  
by industry journalists



Breaking industry news



Tips and tricks

Don't miss out! Sign up today at  
[caravanguard.co.uk/signup](http://caravanguard.co.uk/signup)

### Don't take our word for it!

Why not take a look at what your fellow caravanners are saying about us online at [www.reviewcentre.com](http://www.reviewcentre.com)



Award  
winning!



Improved

Our **gadget and leisure equipment** cover can now insure your smartphones as well as your tablets, cameras, fishing rods, bicycles and more.



Call **01422 396 868** for further details.

# Recommend a friend to Caravan Guard today



Plain English policy  
and documents



Number one for  
service and value



Reassuringly good cover  
from a leading insurer



Open seven days  
a week

91%

Claimants rate our service  
good or exceptional



Award winning  
company



Member of the  
National Caravan Council



Confidence in a  
trusted family business



Money back guarantee

Tell your friends about us  
[www.caravanguard.co.uk/friend](http://www.caravanguard.co.uk/friend)

or ask them to call us  
01422 396 796





Trust us to insure your freedom



## Renewals Helpline: 01422 396 755

Advisers available 8am-8pm weekdays and 9am-4pm weekends  
24hr automated renewal line for card payments without any changes

**01422 396 777**

**Customer Services** (8am-8pm weekdays, 9am-4pm weekends)

**01422 501 083**

**Claims Helpline** (24 hr)

**01737 815 123**

**UK Breakdown & Accident Recovery** (24 hr)

**0044 1737 815 123**

**European Breakdown & Accident Recovery** (24 hr)

We also offer insurance for your:

01422 396 777



**Motorhome**

01422 396 888



**Holiday caravan or lodge**

01422 396 888



**Park home**

01422 396 868



**Gadget and leisure equipment**

01422 396 866



**Emergency repairs**

0330 100 22 44



**Home**

0330 100 22 45



**Car**

Confidence in a  
trusted family  
business

Member of the  
National Caravan  
Council

Plain English  
policy and  
documents

Claimants rate our  
service good or  
exceptional



**91%**

91% based on 230 claimants surveyed (touring caravan and motorhome) during 2016, rating the overall standard of claims service received from RSA. Schemes Broker of the Year winner at the UK Broker Awards 2016. Details in this brochure are correct at the time of print (June 2017) but may be subject to change. Minimum premiums apply. Home and car insurance is provided by our preferred partner: see [www.caravanguard.co.uk/car-and-home](http://www.caravanguard.co.uk/car-and-home) for details. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority.

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