



# Renewal guide

for your motorhome insurance

## Don't pay too much!



There's many ways that you can reduce your insurance premium, even after we've sent you your renewal quote. Here's our top five ideas...

1

How far will you go this year?



Fewer miles could mean a lower premium

- up to 3,000 miles
- up to 5,000 miles
- up to 7,000 miles
- up to 9,000 miles
- up to 11,000 miles
- over 11,000 miles

You can check this on your policy schedule.

2

Are you willing to increase your excess?



This could reduce your premium

More ideas to reduce your premium inside...



Trust us to insure your freedom

**3***Feel free to pick and choose*

Your policy schedule will show any optional extras that apply. Simply call us if you want to add any extra cover such as...

**European cover**

Enjoy the freedom to take trips abroad for up to 9 months, be it a hop across the channel or a full tour of Europe

**European breakdown recovery**

Extends our specialist motorhome recovery service for trips abroad, including cover for repatriation costs

**Protected no claim discount**

Help to keep your premiums low even if you have to claim

**Emergency accommodation cover**

Fall back on up to £75 daily for a maximum of 15 days so you can continue your holiday - or pay to extend this up to £100 per day for up to 30 days

**Named drivers**

Flexibility to add up to four named drivers

**4***Double check*

Check the current value of your motorhome! 'Value' on your schedule should represent the total value of your motorhome, plus any fixtures and fittings designed to be permanently installed. You should call us if it's incorrect.

**5***Get what you deserve!*

<b>Security system discount</b>	up to <b>25%</b>
For immobilisers, alarms and approved tracking devices	
<b>Motorhome club or magazine discount</b>	<b>2.5%</b>
<b>Secure storage discount</b>	<b>11%</b>
<b>Reversing camera or parking sensor discount</b>	<b>2.5%</b>



# Don't forget our great policy benefits

Trust us to insure your freedom with our plain English policy backed by a leading UK insurer, RSA<sup>o</sup> (Royal & Sun Alliance Insurance plc)

- “ **Comprehensive specialist motorhome cover**  
Reassurance of accidental damage cover and no excess for windscreen repairs
- “ **24 hour 365 day, UK based claims helpline**  
When crisis strikes the team is on hand to help sort things out
- “ **UK breakdown assistance and recovery** (operated by AXA Assistance)  
No size restrictions for recovery, plus help when stuck in mud or if you use the wrong fuel
- “ **£5,000 equipment and personal possessions cover**  
For portable items such as trailers, awnings, gas bottles, generators, TVs and clothing
- “ **£100,000 motor legal expenses** (for any motorhome or car owned by you)  
Can be used to fund legal proceedings to recover uninsured losses (such as your excess) from the driver at fault, where you have greater than a 51% chance of compensation success
- “ **New for old motorhome replacement** (if owned from new and under 2 years old)  
Get a brand new motorhome if yours is written off or stolen
- “ **£20 million public liability cover**  
Protection from legal claims made against you or insured drivers for accidents, injuries or damage
- “ **£1,000 cover for keys and locks**  
Feel secure with replacement locks, keys and transmitters following theft
- “ **£15,000 personal accident cover**  
A little peace of mind provided by a lump sum payment following a major accident
- “ **Awning storm damage**  
Both your motorhome and awning are covered should they be caught in a storm
- “ **14 day money back guarantee** (subject to no claims)  
Our plain English policy comes with the reassurance of a satisfaction guarantee

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at [www.caravanguard.co.uk](http://www.caravanguard.co.uk)

# Great service

when you need it most

“ This is the first time that we’ve had to claim, and every part of the service was smooth and easy. ”

MR MORSE, GREATER MANCHESTER

“ Caravan Guard offered me a five star policy at a one star price. ”

MR LONESKIE, BERWICKSHIRE

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### Don't take *our* word for it!

Take a look at what your fellow motorhomers say about us online: Visit [www.reviewcentre.com](http://www.reviewcentre.com)



Award  
winning!



Protect against problems with boilers, heating systems, plumbing, electrics and more with our **emergency repairs** cover, for your motorhome or main residence.



Call **01422 396 866** for further details.

# Recommend a friend to Caravan Guard today



Plain English policy  
and documents



Number one for  
service and value



Reassuringly good cover  
from a leading insurer



Open seven  
days a week



Highly rated  
claims service



Award winning  
company



Member of the  
National Caravan Council



Confidence in a  
trusted family business



Money back guarantee

Tell your friends about us  
[www.caravanguard.co.uk/friend](http://www.caravanguard.co.uk/friend)

or ask them to call us  
01422 396 796





Trust us to insure your freedom



## Renewals Helpline: 01422 396 789

Advisers available 8am-8pm weekdays and 9am-4pm weekends  
24hr automated renewal line for card payments without any changes

**01422 396 777**

**Customer Services** (8am-8pm weekdays, 9am-4pm weekends)

**01422 501 084**

**Claims Helpline** (24 hr)

**01737 815 123**

**UK Breakdown and Accident Recovery** (24 hr)

**0044 1737 815 123**

**European Breakdown and Accident Recovery** (24 hr)

We also offer insurance for your:

01422 396 777



**Touring caravan**

01422 396 888



**Holiday caravan or lodge**

01422 396 888



**Park home**

01422 396 868



**Gadget and leisure equipment**

01422 396 866



**Emergency repairs**

0330 100 22 44



**Home**

0330 100 22 45



**Car**

Club discount is available to members of various organisations and can only be claimed once per policy term. 8.9/10 (rounded to nearest whole number) based on 194 claimants (touring caravan and motorhome) surveyed between June 2017 and February 2018. 4.7/5 Review Centre rating based on 656 reviews. Details in this brochure are correct at the time of print (April 2018) but may be subject to change. Minimum premiums apply. Home and car insurance is provided by our preferred partner: see [www.caravanguard.co.uk/car-and-home](http://www.caravanguard.co.uk/car-and-home) for details. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority.

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