



Renewal guide

for your motorhome insurance

Don't pay too much!



Have you called us to get your best price?
There are many ways that you can reduce your insurance premium, even after we've sent you your renewal quote. Here are our top five ideas...

1 How far will you go this year?



Fewer miles could mean a lower premium

- up to 3,000 miles
- up to 5,000 miles
- up to 7,000 miles
- up to 9,000 miles
- up to 11,000 miles
- over 11,000 miles

You can check this on your policy schedule. Please make sure your selected mileage is sufficient.

2

Are you willing to increase your excess?



You could reduce your premium if you're prepared to pay more in the unfortunate event of a claim.

More ideas to reduce your premium inside...



Call us on 01422 396 789
to get your best price



Trust us to insure your freedom

3

Feel free to pick and choose



Your policy schedule will show any **optional extras** that apply. Simply call us if you want to add any extra cover such as...

European cover

Enjoy the freedom to take trips abroad for up to 9 months, be it a hop across the channel or a full tour of Europe

European breakdown recovery

Extends our specialist motorhome recovery service for trips abroad, including cover for repatriation costs

Protected no claim discount

Help to keep your premiums low even if you have to claim

Emergency accommodation cover

Fall back on up to £75 daily for a maximum of 15 days so you can continue your holiday - or choose up to £100 per day for up to 30 days

Named drivers

Flexibility to add up to four named drivers

4

Double check



Check the current value of your motorhome! 'Value' on your schedule should represent the total value of your motorhome, plus any fixtures and fittings designed to be permanently installed. You should call us if it's incorrect.

5

Get the discounts you deserve!

Security system discount up to **25%**
For immobilisers, alarms and approved tracking devices



Motorhome club or magazine discount **2.5%**

Secure home storage discount up to **11%**



Reversing camera or parking sensor discount **2.5%**

Don't forget our great policy benefits

Trust us to insure your freedom with our plain English policy backed by a leading UK insurer, RSA^o (Royal & Sun Alliance Insurance plc)

- “ **Comprehensive specialist motorhome cover**
Reassurance of accidental damage cover and no excess for windscreen repairs
- “ **Highly rated claims service based in the UK**
Our experienced team of motorhome experts at RSA will take care of your claim and pay out any settlement
- “ **24 hour UK recovery and roadside breakdown assistance**
(operated by AXA Assistance)
A specialist team will help if you get stuck and recover you no matter how big your motorhome
- “ **£5,000 equipment and personal possessions cover**
For portable items such as trailers, awnings, gas bottles, generators, TVs and clothing
- “ **£100,000 motor legal expenses** (for any motorhome or car owned by you)
Can be used to fund legal proceedings to recover uninsured losses (such as your excess) from the driver at fault, where you have greater than a 51% chance of compensation success
- “ **New for old motorhome replacement** (if owned from new and under 2 years old)
Get a brand new motorhome if yours is written off or stolen
- “ **£20 million public liability cover**
Protection from legal claims made against you or insured drivers for accidents, injuries or damage
- “ **£1,000 cover for keys and locks**
Feel secure with replacement locks, keys and transmitters following theft
- “ **£15,000 personal accident cover**
A little peace of mind provided by a lump sum payment following a major accident
- “ **Awning storm damage**
Both your motorhome and awning are covered should they be caught in a storm
- “ **14 day money back guarantee** (subject to no claims)
Our plain English policy comes with the reassurance of a satisfaction guarantee



All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.caravanguard.co.uk



Trust us to insure your freedom



01422 396 789 Renewals helpline

Advisers available 8am-8pm weekdays and 9am-4pm weekends
24hr automated renewal line for card payments without any changes

01422 396 777

Customer services (8am-8pm weekdays, 9am-4pm weekends)

01422 501 084

Claims helpline (8am-8pm weekdays, 8am-4pm Saturday)

01737 815 123

UK breakdown and accident recovery (24 hour)

0044 1737 815 123

European breakdown and accident recovery (24 hour)

01422 501 092

UK windscreen claims (24 hour)

0044 1422 501 092

European windscreen claims (24 hour)

01206 616 007

Legal helpline (24 hour)

“ We had the repair man with us in less than an hour, so a great service all round and worth the peace of mind. ”

MR ATACK, PORTSKEWETT

“ The best you can get. The staff are very helpful: I give them 10 out of 10! ”

MR MYERS, COUNTY DURHAM



Highly rated for service and value for money



Highly rated claims service



Award winning customer service and claims team



Rated excellent by customers

Club discount is available to members of various organisations and can only be claimed once per policy term. 4.7/5 Review Centre rating based on 685 reviews. 9.1/10 is the average overall claims satisfaction score of 471 touring caravan and motorhome customers surveyed in 2019. *Customer Service Award* winner at the UK Broker Awards 2018, and *Claims Team Award* winner at the UK Broker Awards 2019. 4.5/5 TrustScore based on 229 reviews on Trustpilot.com. Details in this brochure are correct at the time of print (February 2020) but may be subject to change. Minimum premiums apply. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority.

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