



# Renewal guide

for your touring caravan insurance

## Don't pay too much!



Have you called us to get your best price?  
There are many ways that you can reduce your insurance premium, even after we've sent you your renewal quote...



Have you had any new **safety or security devices** fitted?

*Discounts available!*



Would you be willing to increase your **excess**?

*You could reduce your premium if you're prepared to pay more in the unfortunate event of a claim.*



Have you checked the **current value** of your caravan?

*A free service from us!*



Have you reviewed the **value of your equipment**?

*See inside*



Call us on 01422 396 755 to get your best price



Maximum cover rating from independent financial research experts



Trust us to insure your freedom

# Review your insurance cover

Fill in the values for the breakdown of your caravan equipment below, then add these up to work out how much equipment you should be insuring.

I am insuring...      New for old       Market value

“ Awning and ground sheet      £

“ Security devices      £

“ Crockery and cutlery      £

“ Gas bottles      £

“ Water carriers      £

“ Motor mover      £

“ Hook-up cables      £

“ Electrical equipment used solely for the caravan      £

“ Other equipment      £

Equipment total      £

Personal possessions      £

Caravan value      £

With 'new for old' cover you can enjoy a brand new caravan and equipment if yours are damaged beyond economic repair or stolen. To insure 'new for old', the values must represent the current brand new cost (or nearest equivalent model if no longer made) and your caravan must be under 15 years old.



Please be aware that **your premium may increase slightly each year** due to new caravan price inflation. Insuring at 'market value' offers a lower premium.

## Do I really need this?



**Personal possessions** are items you bring from home, e.g. clothing or bedding. We can cover these items in or about your caravan. These items are often covered under your home insurance. There is a single item limit on your schedule and our policy does **not** cover high risk items such as cameras or jewellery.

## Top tip



If these three figures are different to those on your schedule, call us to check your premium. These values represent the maximum amount that would be paid out in the event of a claim.

# Don't forget our great policy benefits

Trust us to insure your freedom with our 5 Star rated caravan insurance backed by a leading UK insurer, RSA<sup>®</sup> (Royal & Sun Alliance Insurance plc)

## “ Extensive cover whilst touring or in storage

Reassurance of cover for fire, theft, storm, flood and accidental damage

## “ Awning storm damage

Cover for both your caravan and awning if damaged by bad weather

## “ New for old option up to 15 years old

Enjoy a new caravan and equipment if yours is damaged beyond economic repair or stolen

## “ 24 hour 365 day, UK based claims helpline

When crisis strikes the 24 hour claims team are always there to help sort things out

## “ Protected no claim discount option

Help to keep your premium low, even if you have to claim

## “ Recovery and redelivery, even when abroad

If your damaged caravan can't be towed it will be recovered and returned to you repaired

## “ Legal expenses cover option up to £100,000

To pursue injury, consumer and employment claims and recover uninsured losses

## “ £2,500,000 public liability cover

Protection for legal claims made against you following accidents, injuries or damage

## “ Emergency accommodation or caravan hire options

Benefit from up to £100 a day for 30 days so you can continue your holiday

## “ European cover options

Enjoy the freedom to take trips abroad for up to 180 days, or pay to extend this up to 240 days

## “ £500 locks and keys cover for your caravan and security devices

Stay secure with replacement locks and keys following loss or damage

**PLUS** Flexible excess, ill driver cover, £25,000 fatal accident benefit and family and friends cover



All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at [www.caravanguard.co.uk](http://www.caravanguard.co.uk)

# Great service

when you need it most

“

A huge help from start to finish. Great customer service and so comforting that my caravan is insured with you.

MR STELL, SOUTH YORKSHIRE

”

“

Excellent service - will definitely be renewing my policy.

MR HOLT, FLINTSHIRE

”

## Don't take our word for it!

Why not take a look at what your fellow caravanners say about us online: Visit

[www.reviewcentre.com](http://www.reviewcentre.com)



# FREEDOM

e-magazine

Your free e-magazine  
from Caravan Guard



Latest model reviews  
by industry journalists



Breaking industry news



Tips and tricks

You'll need to have opted in to email contact from Caravan Guard to receive Freedom. To opt in, visit [caravanguard.co.uk/signup](http://caravanguard.co.uk/signup)

Award  
winning!



Our **gadget and leisure equipment** cover can insure your smartphones as well as your tablets, cameras, fishing rods, bicycles and more!

Call **01422 396 868** for further details.

# Recommend a friend to Caravan Guard today



Plain English policy  
and documents



Number one for  
service and value



Reassuringly good cover  
from a leading insurer



Open seven  
days a week



Highly rated  
claims service



Award winning  
company



Member of the  
National Caravan Council



Confidence in a  
trusted family business



Money back guarantee

Happy? Tell your friends about us  
[caravanguard.co.uk/friend](https://caravanguard.co.uk/friend)

or leave us a review  
[caravanguard.co.uk/reviews](https://caravanguard.co.uk/reviews)





Trust us to insure your freedom



## Renewals helpline: 01422 396 755

Advisers available 8am-8pm weekdays and 9am-4pm weekends  
24 hr automated renewal line for card payments without any changes

**01422 396 777**

**Customer services** (8am-8pm weekdays, 9am-4pm weekends)

**01422 501 083**

**Claims helpline** (24 hr)

**01422 501 087**

**UK breakdown and accident recovery** (24 hr)

**0044 1422 501 088**

**European breakdown and accident recovery** (24 hr)

We also offer insurance for your:

01422 396 777



**Motorhome**

01422 396 888



**Holiday caravan or lodge**

01422 396 888



**Park home**

01422 396 868



**Gadget and leisure equipment**

01422 396 866



**Emergency repairs**

0330 100 22 44



**Home**

0330 100 22 45



**Car**

} Via our preferred partner

03 call rates same as 01 / 02 numbers

Home and car insurance is provided by our preferred partner: see [www.caravanguard.co.uk/car-and-home](http://www.caravanguard.co.uk/car-and-home) for details.  
8.86/10 (rounded to nearest whole number) based on 340 claimants (touring caravan and motorhome) surveyed during 2018.  
4.7/5 Review Centre rating based on 683 reviews. Details are correct at the time of issue (March 2019) but may be subject to change. Minimum premiums apply. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority.  
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