



Renewal guide

for your touring caravan insurance

Don't pay too much!



Have you called us to get your best price?
There are many ways that you can reduce your insurance premium, even after we've sent you your renewal quote...



Have you had any new **safety or security devices** fitted?

Discounts available!



Would you be willing to increase your **excess**?

You could reduce your premium if you're prepared to pay more in the unfortunate event of a claim.



Have you checked the **current value** of your caravan?

A free service from us!



Have you reviewed the **value of your equipment**?

See inside



Call us on 01422 396 755 to get your best price



Excellent service and a very competitive quote.

ME. FARTHING, WEST MIDLANDS



Trust us to insure your freedom

Review your insurance cover

Fill in the values for the breakdown of your caravan equipment below, then add these up to work out how much equipment you should be insuring.

I am insuring: New for old Market value

Awning and ground sheet £

Security devices £

Crockery and cutlery £

Gas bottles £

Water carriers £

Motor mover £

Hook-up cables £

Electrical equipment used solely for the caravan £

Other equipment £

Equipment total £

Personal possessions £

Caravan value £

With 'new for old' cover you can enjoy a brand new caravan and equipment if yours are damaged beyond economic repair or stolen. To insure 'new for old' the values must represent the current brand new cost (or nearest equivalent model if no longer made) and your caravan must be under 15 years old.



Please be aware that **your premium may increase slightly each year** due to new caravan price inflation. Insuring at 'market value' offers a lower premium.

Do I really need this?



Personal possessions are items you bring from home, e.g. clothing or bedding. We can cover these items in or about your caravan. These items are often covered under your home insurance. There is a single item limit on your schedule and our policy does **not** cover high risk items such as cameras or jewellery.

Top tip



If these three figures are different to those on your schedule, call us to check your premium. These values represent the maximum amount that would be paid out in the event of a claim.

Don't forget our great policy benefits

Trust us to insure your freedom with our plain English insurance policy, backed by a leading UK insurer, RSA[®] (Royal & Sun Alliance Insurance plc)

- “ Extensive cover whilst touring or in storage
Reassurance of cover for fire, theft, storm, flood and accidental damage
- “ Awning storm damage
Cover for both your caravan and awning if damaged by bad weather
- “ New for old option up to 15 years old
Enjoy a new caravan and equipment if yours is damaged beyond economic repair or stolen
- “ Highly rated claims service based in the UK
Our dedicated team of caravan experts at RSA will take care of your claim and pay out any settlement
- “ Protected no claim discount option
Help to keep your premium low, even if you have to claim
- “ 24 hour emergency assistance and recovery, even when abroad
When crisis strikes a specialist team will always be on hand to help
- “ Legal expenses cover option up to £100,000
To pursue injury, consumer and employment claims and recover uninsured losses
- “ £2,500,000 public liability cover
Protection for legal claims made against you following accidents, injuries or damage
- “ Emergency accommodation or caravan hire options
Benefit from up to £100 a day for 30 days so you can continue your holiday
- “ European cover options
Enjoy the freedom to take trips abroad for up to 180 days, or pay to extend this up to 240 days
- “ £500 locks and keys cover for your caravan and security devices
Stay secure with replacement locks and keys following loss or damage

**Satisfaction
promise**

14 day money back refund

PLUS Flexible excess, ill driver cover, £25,000 fatal accident benefit and family and friends cover

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.caravanguard.co.uk



Trust us to insure your freedom



01422 396 755 Renewals helpline

Advisers available 8am-8pm weekdays and 9am-4pm weekends
24hr automated renewal line for card payments without any changes

01422 396 777

Customer services (8am-8pm weekdays, 9am-4pm weekends)

01422 501 083

Claims helpline (9am-5pm weekdays)

01422 501 087

UK breakdown and accident recovery (24 hour)

0044 1422 501 088

European breakdown and accident recovery (24 hour)

01206 616 007

Legal helpline (24 hour)



The helpfulness of your staff, from the first phone call through to the repair being carried out, made the whole thing as easy and painless as possible.



MR FOSTER, NORTH HUMBERSIDE

review centre



Highly rated for service and value for money



Highly rated claims service



Award winning customer service and claims team

★ Trustpilot



Rated excellent by customers

Club discount is available to members of various organisations and can only be claimed once per policy term. 4.7/5 Review Centre rating based on 685 reviews. 9.1/10 is the average overall claims satisfaction score of 471 touring caravan and motorhome customers surveyed in 2019. *Customer Service Award* winner at the UK Broker Awards 2018, and *Claims Team Award* winner at the UK Broker Awards 2019. 4.5/5 TrustScore based on 229 reviews on Trustpilot.com. Details in this brochure are correct at the time of print (February 2020) but may be subject to change. Minimum premiums apply. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority.

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