



Three easy steps to renew your policy

1 Review the value of your caravan and equipment



See inside for a handy breakdown.

2 Review your cover



See inside for a list of our standard cover benefits, and check your schedule to see which optional covers are included within your renewal premium.

3 Pay for your policy



If you need to make any changes to your policy before renewing, please call us on **01422 396 755**.

*Lines open 8am-8pm weekdays,
9am-4pm weekends.*

“ **Already pay by monthly Direct Debit?** Your cover will continue automatically: see your renewal letter for more details.

“ **Usually pay in full?** See the enclosed 'ways to pay' sheet, or renew online at www.caravanguard.co.uk/renewals.

Did you know?

You might be able to reduce your premium if you're willing to increase your excess, or if you've had any new safety or security devices fitted.

Did you know?

Accidental damage only makes up a small proportion of claims costs. Even when your caravan is not being used, your insurance protects you against the risks of theft, storm, flood, fire, and vandalism.

Review your insurance cover

Fill in the values for the breakdown of your caravan equipment below, then add these up to work out how much equipment you should be insuring.

I am insuring: New for old Market value

Awning and ground sheet £

Security devices £

Crockery and cutlery £

Gas bottles £

Water carriers £

Motor mover £

Hook-up cables £

Electrical equipment used solely for the caravan £

Other equipment £

Equipment total £

Personal possessions £

Caravan value £

With **'new for old'** cover you can enjoy a brand new caravan and equipment if yours are damaged beyond economic repair or stolen. To insure 'new for old' the values must represent the current brand new cost (or nearest equivalent model if no longer made) and your caravan must be under 15 years old.



Please be aware that **your premium may increase**

slightly each year due to new caravan price inflation. Insuring at 'market value' offers a lower premium.



Do I really need this?

Personal possessions are items you bring from home, e.g. clothing or bedding. We can cover these items in or about your caravan. These items are often covered under your home insurance. There is a single item limit on your schedule and our policy does **not** cover high risk items such as cameras or jewellery.



Top tip

If these three figures are different to those on your schedule, call us to check your premium. These values represent the maximum amount that would be paid out in the event of a claim.

Don't forget our great policy benefits

Trust us to insure your freedom with our plain English insurance policy, backed by a leading UK insurer RSA, and rated Excellent by our customers on Trustpilot.

Included as standard

- “ **Extensive cover whilst touring or in storage**
Reassurance of cover for fire, theft, storm, flood and accidental damage
- “ **Awning storm damage**
Cover for both your caravan and awning if damaged by bad weather
- “ **Highly rated claims service based in the UK**
Our dedicated team of caravan experts at RSA will take care of your claim and pay out any settlement
- “ **24 hour emergency assistance and recovery, even when abroad**
When crisis strikes a specialist team will always be on hand to help



- “ **£2,500,000 public liability cover**
Protection for legal claims made against you following accidents, injuries or damage
- “ **Ill driver cover**
Including getting your caravan home from anywhere in the UK if the only driver falls ill
- “ **£500 locks and keys cover for your caravan and security devices**
Stay secure with replacement locks and keys following loss or damage
- “ **Family and friends**
Feel free to loan your caravan knowing that the same extensive cover applies

**Satisfaction
promise**

14 day money back refund

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us, or refer to your policy booklet.

Optional cover

Your policy schedule will tell you if these are included on your policy.

- + **European cover**
This option allows you to take trips abroad for up to 180 days, or pay to extend this up to 240 days
- + **Legal expenses cover up to £100,000**
This option covers the costs of pursuing injury, consumer and employment claims and recovering uninsured losses
- + **Emergency accommodation or caravan hire**
You can choose to benefit from up to £100 for 30 days, so you can continue your holiday
- + **Protected no claim discount**
Adding this option will help to keep your premium low, even if you have to claim.
Available for 3+ years no claim discount, subject to your claims history

Please call to add or remove any of these.



Trust us to insure your freedom



Renewals helpline

01422 396 755

Advisers available 8am-8pm weekdays,
9am-4pm weekends.

24hr automated renewal line for card
payments without any changes.

“ Renewal was easy and effortless. Caravan Guard are on the ball, and there when they’re needed. I would always recommend them. When we had our Van stolen, they acted quick to ensure we had our new for old replacement as soon as possible. Great service. ”

TONY ARCHER



“ As always great service from a great insurance company. Easy to renew, staff always helpful. Big thank you! ”

GRAHAM



Number one for service and value for money



Highly rated claims service



Award winning customer service and claims team



Rated Excellent by our customers

Customer testimonials taken from Trustpilot. 4.8/5 TrustScore based on 1,896 Trustpilot reviews. ReviewCentre rating based on 691 reviews. 9.1/10 is the average overall claims satisfaction score of 471 touring caravan and motorhome customers surveyed in 2019. *Customer Service Award* winner at the UK Broker Awards 2018, and *Claims Team Award* winner at the UK Broker Awards 2019. Details in this brochure are correct at the time of print (March 2021) but may be subject to change. Minimum premiums apply. Caravan Guard Limited is authorised and regulated by the Financial Conduct Authority. CG-Rnl-TCBro-0321